



Medical Cannabis

PROOF OF RESIDENCY REQUIREMENTS

FLORIDA RESIDENTS

Florida residents must submit one of the following items with their application:

- a) Valid Florida driver license or Florida ID card
- b) A utility bill in the patient's name including a Florida address.
- c) Florida voter registration card

The name and address on the documents provided for proof of residency **MUST** match the name and address on the patient's application.

DO NOT use a P. O. BOX.

For minor patients, the parent or legal representative must submit proof of residency of the parent or representative.

SEASONAL FLORIDA RESIDENTS

Patients that qualify as "seasonal", may use **two** of the following instruments to prove their legal residency status:

- a) A deed, mortgage, monthly mortgage statement, mortgage payment booklet or residential rental or lease agreement.
- b) One proof of residential address from the seasonal resident's parent, step-parent, legal guardian or another person with whom the seasonal resident resides and a statement from the person with whom the seasonal resident resides stating that the seasonal resident does reside with him or her.
- c) A utility hook-up or work order dated within 60 days before registration in the medical use registry.
- d) A utility bill, not more than 2 months old.
- e) Mail from a financial institution, including checking, savings, or investment account statements, not more than 2 months old.
- f) Mail from a federal, state, county, or municipal government agency, not more than 2 months old.
- g*) Any other documentation that provides proof of residential address as determined by department rule.

*At the time this post was written the **OMMU** did not respond to our request for items qualifying under item G.

TROUBLESHOOTING TIPS

Some patients have had success by emailing or calling the **OMMU** 3-4 weeks after submitting their application to check on the status. Calling can be very effective in moving the process along, but be prepared for excessive wait times.

If you receive an email or mail notification that your photo has been rejected and you think this is incorrect make sure the photo is uploaded to your registry profile. If it's not, upload it

yourself. Then contact the **OMMU** and ask them what needs to be corrected. Many patients are finding that it has been denied for bending (which is resolved by uploading the photo) or in error.

DO NOT FORGET TO SIGN YOUR APPLICATION. The signature line prints on the second page and is easily overlooked. It's a common reason why application processing is delayed, so be mindful to get it right the first time.

Spend the time that you are waiting to receive your card learning about available products and the purchasing process.

PASSPORT PHOTO TIPS

The **OMMU** has strict standards for photographs. It is recommended that you have your photo taken at Walgreens, CVS, etc. Do not submit a selfie. For examples of acceptable photos see [this guide](#).

When uploading your photo to the application make sure that it is cropped to a perfect square and clear.

- Do not wear glasses, headphones, hats, etc.
- Do not smile. Keep your shoulders back and square to the camera.
- The photo background must be solid white/off white with no glare, shadows, or interference. Be careful not to bend the photo when stapling it to the application or when folding to mail.